

## Lamb

## Communication Services

October 25, 2005

Marlene H. Dortch, Office of the Secretary Federal Communications Commission 445 12<sup>th</sup> Street, S.W. Washington, DC 20554

RE: **Subscriber Acknowledgement Report** October 25, 2005, submitted on behalf of WestCom LLC dba WesTelFiber in WC Docket No. 05-196, *E911 Requirements for IP-Enabled Service Providers*. FRN 0007594153

## Dear Ms. Dortch;

Please accept this Subscriber Acknowledgement Report for October 25, 2005 on behalf of WestCom LLC dba WesTelFiber (fka Digital Easy Chair).

- As of August 5, 2005, WesTelFiber sent out the required notices, labels and subscriber acknowledgements to all eighty-two (82) of their VoIP customers.
- As of October 25, 2005, ninety-two percent (92%) or seventy-five (75) customers had signed and returned their acknowledgements.
- WesTelFiber is making a personal contact with each of the seven (7) customers who has not returned their Acknowledgement to date. WesTelFiber has already made a minimum of three (3) attempts to each of these remaining seven (7) customers and have left messages each time.
- WesTelFiber now has the ability to perform a "warm" or "soft" disconnect if this drastic action is deemed necessary.

Questions regarding this report may be directed to: Sandra Young Telecom Services Manager SolutionPro, Inc. 1450 Eagle Flight Way Boise, ID 83709

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Respectively submitted,

Susan Lamb

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